

Travel Force **Cosmos**

The Complete Corporate Suite
for TMCs





 **panasoft**

The Right Travel ERP Solution

A complete modern mid-back office which has the ability to communicate with any GDS, other databases and providers.

A rich client ERP with flexible multi country, multi branch and multicurrency options.

ERP

Travel Force Cosmos is a complete ERP solution tailored to the Travel Industry.

It is a rich client application that can be installed either locally on the TMC's server along with a centralised database, or the database can reside on any server in the cloud.

The solution is best suited to TMCs of medium to large in size and is particularly suited to multi country, multi branch and multicurrency TMCs. The solution addresses the business and Online travel market.

It consists of a :-

- Mid Office
- Back Office
- Accounting System



Travel Force Cosmos (TFC)

An integrated unified environment which alleviates the need for 3rd party software integration.

Travel Force Cosmos is the result of Panasoft’s 35 years’ experience in developing travel software solutions. This flexible ERP application is highly customisable to the needs of the TMC and their customers and as such, has earned the reputation of being one of the top three preferred mid-back office solutions globally.

The high degree of automation, native functionality and security enables the TMC Travel Agency to give exceptional customer service. This is achieved by maintaining cooperation between departments, securing the accomplishment of daily work and providing structured information in real-time. It facilitates cost conscious operations whilst simultaneously increases efficiencies. Travel Force Cosmos is an all-in-one business platform that has the ability to create common data and standard processes in which operational data is reliable, consistent and available in real-time.

1 Increased Productivity

Increased productivity resulting from automated procedures and calculations.

Increased security due to the ease of automating specific company policies.

2 Customer Satisfaction

Customized invoices, reporting, and error free management information data ensures an enhanced customer experience.

Meeting all of the demands of a modern Travel Management Company

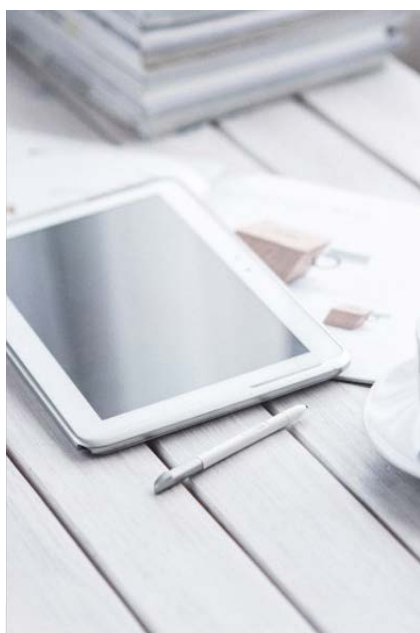
Getting to the core of our business solutions



TFC manages the day-to-day activities of Corporate Travel Management. It supports agencies with: -

- Multiple companies
- Multiple branches
- Multiple currencies
- Multiple languages
- Multiple GDSs
- Multiple user access levels

TFC supports a paperless operation through electronic attachments of all necessary documentation for the agency and its clientele.



Functionalities contained within TFC are vast. The list below highlights some of these:-

- Extended client profiles with unlimited profile elements and validation
- Unlimited client tags for grouping and creating behavioral patterns
- Payment terms
- Extended CRM capabilities
- Collaboration chat module
- BSP auto cross check and reconciliation
- Commission invoice to airlines based on the AGS file



Functionalities

Travel Force Cosmos is modular in nature and is able to scale with ease

- Auto Cross Check between Consolidators and Non-IATA
- Rail management
- Credit Card Exports
- Bank and Credit Card reconciliation
- Full auto invoicing
- Customisable invoice layouts for each client
- Full accounting function
- VAT management with easy adjustment to each country's requirement
- Allocation of Receipts/Payments to open (outstanding) items
- Supports any kind of Form of Payment
- Payment Terms
- E-LPO Handling
- Tax Withholding
- Unlimited MIS Reporting (Profit reports, Savings reports, Down sell reports, etc.)



One Software suite to run
your entire Travel
Business



Modules

Our solution is perfect for Travel Management Companies, business, online and single-site travel agencies.

TFC is a complete ERP and accounting application and has been developed to manage specific challenges posed by the Travel Industry, such as Ticketing, BSP, and special VAT regulation services.



Accounting

The accounting module is interconnected to all the other modules of the TFC application suite in a highly customisable way, in order to automatically translate user actions into accounting entries in a process that runs in the background and is invisible to the end user.

The Accounting Subsystem incorporates:

- General ledger
- Items payable/receivable
- Open items management
- Cheque management
- Bank and credit card reconciliation
- Cost control
- Budget and cash flow management
- All the reports required by local tax authorities

- Allocations of payments
- VAT regulations application as per each country's legislation
- Trial Balance\Turnover
- Cash Journal
- Profit & loss
- Aged balance analysis
- Transfer amounts between Commercial Entities
- Supplier allocations

This level of integration eliminates the need for costly middleware applications necessary to interconnect various applications from different vendors, reduces the support costs and minimizes the margin of errors.

Modules

Leading Travel Technology Solutions

Travel Force Cosmos integrates bookings made inside third-party applications (such as hotels, airlines and ferries, etc.) through its third-party XML import feature. This way, one is able to process orders and paperwork in a way that works best for you and your customer.

GDS Interface



To minimize manual data entry Travel Force Cosmos comes loaded with specialised interfaces that capture ticket data from all major GDS systems and automatically load it into the system.

This dramatically reduces user workload and practically eliminates the margin for error.

Such Interfaces currently exist for:

- Sabre
- Amadeus
- Galileo
- Worldspan

CRS Interfaces



XML Data Integration

Apart from the major GDS Systems, Travel Force Cosmos also provides interfaces with smaller, specialised reservation systems such as :-

- Farelogix
- ForthCrs,
- Ferryscreen
- and many XML Hotel Service Providers
- Trainline
- Evolvi



Air-Ticketing Functions

The unsurpassed versatility of the Travel Force Cosmos Air Ticketing module includes new and innovative business concerns, such as:-

- Multi-behavioral roles
- Multi entity roles
- Extended customer profiling
- Extended vendor profiling
- Multi GDS support
- Profit/Loss center management
- Opportunity lost reports
- Savings reports
- Service fee policy management

The Ticketing module offers full commercial, statistical and accounting control to all Travel Agencies (both IATA and non-IATA) involved with ticket sales.

It handles BSP Air Ticketing, Low Cost Airlines, Ferries, Rail and Bus tickets. It allows the agent to:

- Handle Ticket, MPD and Voucher as well as ADM/ACM issue, refund and exchange
- Automatically issue the respective invoice
- Issue client statements at the chosen interval
- Produce all the necessary reports to check the BSP billing each fortnight or automatically cross-check BSP data with Travel Force Cosmos data and quickly settle the differences
- Produce client and supplier sales and profit reports and a wealth of other statistics to help the client successfully manage the business



Travel Force Cosmos can handle the entire Ticketing business in such a way that each Travel Agency has the flexibility to choose only the modules that serve them best, thus significantly reducing costs. Additionally, the programme provides for those offices that have branches, the capability of direct connection with head office, automatic transfer and recording of items, ensuring up-to-date information at any time.

All one has to do is to record on a simple form all the ticket details and the rest is automated.

- Air Ticket Manager
- Refund Tickets
- EMDs
- Reissues / Exchange
- Void Tickets
- Ticket Clearance
- BSP Reports & reconciliations
- Automatic BSP cross check
- Profit Reports
- Stats per client, supplier, salesperson & destination
- Sales receipts
- Credit notes, commission invoices
- Automated accounting updates
- Invoice or receipt of payment
- Updates balances of client & suppliers
- Updates ticket stock & sales reports
- Statements of clients

Modules

Provide exceptional customer service maximising profits and optimising costs with Travel Force Cosmos.

Invoicing

The Invoicing module sits on top of the accounting subsystem and handles all the necessary fiscal document production.

- Re-use of data from the sales modules to eliminate redundant data entry
- Infinitely customisable document format and appearance
- Documents are printed or converted to popular format, such as PDF for transmission via email or the web
- Integrated support for the special Fiscal Signature devices, as stipulated by each country's Tax Authority

Services

The application provides the necessary tools to allow the successful management of all types of services a Travel Agent or Tour Operator might offer.

The subsystem allows:

- Importing of services from GDS's, CRS's and XML content providers
- Automatic production of Invoices, Vouchers and all necessary correspondence with clients and suppliers
- Tracking of commission's payable and receivable and automatic production of commission invoices
- Cost control and supplier invoice management both in local and in foreign currency



Modules

Empowering Travel Agencies across the globe.

Hotel and Services Database Management

The application provides the necessary tools for the creation of a Hotel database.

For each hotel the application can handle information such as:

- Hotel Name, Class, Address, Location, Contact Info
- Hotel and room facilities
- Hotel Photos and description
- Suppliers associated with it
- Special Offer Management

Examples of service types handled:

- Car Rental
- Transfers
- Cruises
- Guided Tours
- Restaurant set menus
- Pre-Packaged Third Party Tours
- Miscellaneous Travel Services and Land Arrangements





Modules

Rail Ticket Management

Travel Force Cosmos provides the necessary tools for the creation of a Rail Ticket database for the Travel Business. It includes: -

- Rail Ticket Sales
- Rail Ticket Stock
- Rail Companies
- Rail Stations
- Rail Routes
- Rail Ticket Sales

accompanying information such as cost centres, departments, project numbers, employee numbers, fare benchmarking and other as may be required.

Travel Force Cosmos contains a very powerful reporting engine built into its core. Apart from the reports bundled with the solution, it allows the creation of ad hoc reports and dashboards to assist management in monitoring key metrics that affect their decisions.

Client and MIS Reporting

The reporting module deals with the specialised MIS reporting needs of large corporate clients and provides a way to report back to them related to their sales. The reporting includes all the intricate



Technologies

Travel technology solutions for sustainable business growth

The solution is built in cutting-edge Microsoft technologies (.Net, SQL Server, WPF and WCF). It is easy to use and has an enhanced user interface which is accessible in a Windows and online environment. It integrates well with current well-established software programs such as Microsoft Office. It is highly customizable with specially designed scripting language and is easily extensible



Panasoft
63-71, Eleftheriou Venizelou Street
142 31
Athens
Greece

+30 211 102 9300
info@panasoft.gr

Panasoft.gr